

PRN MEDICAL TRANSPORT

NOTICE OF PRIVACY PRACTICES

As Required by the Privacy Regulations Created as a Result of the Health Insurance Portability and Accountability Act of 1996 (HIPAA)

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU (AS A PATIENT OF THIS COMPANY) MAY BE USED AND DISCLOSED, AND HOW YOU CAN GET ACCESS TO YOUR INDIVIDUALLY IDENTIFIABLE HEALTH INFORMATION.

PLEASE REVIEW THIS NOTICE CAREFULLY.

A. OUR COMMITMENT TO YOUR PRIVACY

Our company is dedicated to maintaining the privacy of your individually identifiable health information (IIHI). In conducting our business, we will create records regarding you and the treatment and services we provide to you. We are required by law to provide you with this notice of our legal duties and the privacy practices that we maintain in our company concerning you IIHI. By federal and state law, we must follow the terms of the notice of privacy practices that we have in effect at the time.

We realize that these laws are complicated, but we must provide you with the following important information:

- How we may use and disclose you IIHI
- Your privacy rights in your IIHI
- Our obligations concerning the use and disclosure of your IIHI

The terms of this notice apply to all records containing your IIHI that are created or retained by our company. We reserve the right to revise or amend this Notice of Privacy Practices. Any revision or amendment to this notice will be effective for all of your records that our company has created or maintained in the past, and for any of your records that we may create or maintain in the future. Our company will post a copy of our current Notice in our office in a visible location at all times, and you may request a copy of our most current Notice at any time.

B. IF YOU HAVE QUESTIONS ABOUT THIS NOTICE, PLEASE CONTACT:

OUR PRIVACY OFFICER AT PRN MEDICAL TRANSPORT, P.O. BOX 510 HAINESPORT, N.J. 08036 (609) 265-0317

WE MAY USE AND DISCLOSE YOUR INDIVIDUALLY IDENTIFIABLE HEALTH INFORMATION (IIHI) IN THE FOLLOWING WAYS

The following categories describe the different ways in which we may use and disclose your IIHI.

1. **Treatment.** Our company may use your IIHI to treat you. Many of the people who work for our company may use or disclose your IIHI in order to treat you or to assist others in your treatment. Additionally, we may disclose your IIHI in to others who may assist in your care, such as your spouse, children and parents.
2. **Payment.** Our company may use and disclose your IIHI in order to bill and collect payment for the services and items you may receive from us. For example, we may contact your health insurer to certify that you are eligible for benefits (and for what range of benefits), and we may provide you insurer with details regarding your treatment to determine if your insurer will cover, or pay for, your treatment. We also may use and disclose your IIHI to obtain payment from third parties that may be responsible for such costs, such as family members. Also we may use your IIHI to bill you directly for services and items.
3. **Health Care Operations.** Our company may use and disclose your IIHI to operate our business. As examples of the ways in which we may use and disclose your information for our operations, our company may use your IIHI to evaluate the quality of care you received from us, or to conduct cost-management and business planning activities for our company.
4. **Appointment Reminders.** Our company may use and disclose your IIHI to contact you and remind you of an appointment.
5. **Treatment Options.** Our company may use and disclose your IIHI to inform you of potential treatment options or alternatives.

6. **Health Related Benefits and Services.** Our company may use and disclose your IIHI to inform you of health-related benefits or services that may be of interest to you.
7. **Release of Information to Family/Friends.** Our company may release your IIHI to a family member or a friend that is involved in your care, or who assists in taking care of you.
8. **Disclosures Required By Law.** Our company will use and disclose your IIHI when we are required to do so by federal, state or local law.

C. USE AND DISCLOSURE OF YOUR IIHI IN CERTAIN SPECIAL CIRCUMSTANCES

The following categories describe unique scenarios in which we may use or disclose your Individual Identifiable Health Information:

1. **Public Health Risks.** Our company may disclose your IIHI to public health authorities that are authorized by law to collect information for the purpose of:
 - maintaining vital records, such as births and deaths
 - reporting child abuse or neglect
 - preventing or controlling disease, injury or disability
 - notifying a person regarding potential exposure to a communicable disease
 - notifying a person regarding a potential risk for spreading or contracting a disease or condition
 - reporting reactions to drugs or problems with products or devices
 - notifying individuals if a product or device they may be using has been recalled
 - notifying appropriate government agency(ies) and authority(ies) regarding the potential abuse or neglect of an adult patient (including domestic violence); however, we will only disclose this information if the patients agrees or we are required or authorized by law or medical surveillance.
2. **Health Oversight Activities.** Our company may disclose you IIHI to a health oversight agency for activities authorized by law. Oversight activities can include, for example, investigations, inspections, audits, surveys, licensure and disciplinary actions; civil, administrative, and criminal procedures or actions; or other activities necessary for the government to monitor government programs, compliance with civil rights laws and the health care system in general.
3. **Lawsuits and Proceedings.** Our company may use and disclose your IIHI in response to a court or administrative order, if you are involved in a lawsuit or similar proceeding. We also may disclose your IIHI in response to a discovery request, subpoena, or other lawful process by another party involved in the dispute, but only if we have made an effort to inform you of the request or to obtain an order protecting the information the party has requested.
4. **Law Enforcement.** We may release your IIHI if asked to do so by a law enforcement official:
 - Regarding a crime victim in certain situations, if we are unable to obtain the person's agreement
 - Concerning a death we believe has resulted from criminal conduct
 - In response to a warrant, summons, court order, subpoena or similar legal process
 - To identify/locate a suspect, material witness, fugitive or missing person
 - In an emergency, to report a crime (including the location or victim(s) of the crime, or the description, identify or location of the perpetrator)
5. **Serious Threats to Health or Safety.** Our company may use and disclose your IIHI when necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public. Under these circumstances, we will only make disclosures to a person or organization able to help prevent the threat.
6. **Military.** Our company may disclose your IIHI if you are a member of the U.S. or foreign military forces (including veterans) and if required by the appropriate authorities.
7. **National Security.** Our company may disclose your IIHI to federal officials for intelligence and national security activities authorized by law. We also may disclose your IIHI to federal officials in order to protect the President, other officials or foreign heads of state, or to conduct investigations.
8. **Workers' Compensation.** Our company may release your IIHI for workers' compensation and similar programs.

D. YOUR RIGHTS REGARDING YOUR IIHI

You have the following rights regarding the IIHI that we maintain about you:

1. **Confidential Communications.** You have the right to request that our company communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than work. In order to request a type of confidential communication, you must make a written request to our **PRIVACY OFFICER AT PRN MEDICAL TRANSPORT P.O. BOX 510 HAINESPORT, N.J. 08036** specifying the requested method of contact or the

location where you wish to be contacted. Our company will accommodate **reasonable** requests. You do not need to give a reason for your request.

2. **Requesting Restrictions.** You have the right to request a restriction in our use or disclosure of your IIHI for treatment, payment or health care operations. Additionally, you have the right to request that we restrict our disclosure of your IIHI to only certain individuals involved in your care or the payment for your care, such as family members and friends. We are not required to agree to your request; however, if we do agree, we are bound by our agreement except when otherwise required by law, in emergencies, or when the information is necessary to treat you. In order to request a restriction in our use or disclosure of your IIHI, you must make a request in writing to our **PRIVACY OFFICER AT PRN MEDICAL TRANSPORT P.O. BOX 510 HAINESPORT, NJ 08036**. Your request must describe in a clear and concise fashion:
 - The information you wish restricted
 - Whether you are requesting to limit our company's use, disclosure or both
 - To whom you want the limits to apply
3. **Inspection and Copies.** You have the right to inspect and obtain a copy of the IIHI that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You must submit your request in writing to our **PRIVACY OFFICE AT PRN MEDICAL TRANSPORT P.O. BOX 510 HAINESPORT NJ 08036** in order to inspect and/or obtain a copy of your IIHI. Our company may charge a fee for the costs of copying, mailing, labor and supplies associated with your request. Our company may deny your request to inspect and / or copy in certain limited circumstances; however, you may request a review of our denial. Another licensed health care professional chosen by us will conduct reviews.
4. **Amendment.** You may ask us to amend your health information if you believe it is incorrect or incomplete, and you may request an amendment for as long as the information is kept by or for our company. To request an amendment, your request must be made in writing and submitted to our **PRIVACY OFFICER AT PRN MEDICAL TRANSPORT P.O. BOX 510 HAINESPORT NJ 08036**. You must provide us with a reason that supports your request for amendment. Our company will deny your request if you fail to submit your request (and the reason supporting your request) in writing. Also, we may deny your request if you ask us to amend information that is in our opinion; (a) not accurate and complete; (b) not part of the IIHI kept by or for the company; (c) not part of the IIHI which you would be permitted to inspect and copy; or (d) not created by our company, unless the individual or entity that created the information is not available to amend the information.
5. **Accounting of Disclosures.** All of our patients have the right to request an "accounting of disclosures." An "accounting of disclosures" is a list of certain non-routine disclosures our company has made of your IIHI for non-treatment or operations purposes. Use of your IIHI as part of the routine patient care in our company is not to be documented. In order to obtain an accounting of disclosures, you must submit your request in writing to our **PRIVACY OFFICER AT PRN MEDICAL TRANSPORT P.O. BOX 510 HAINESPORT NJ 08036**. All requests for an "accounting of disclosures" must state a time period, which may not be longer than six (6) years from the date of disclosure and may not include dates before April 14, 2003. The first list you request within a 12-month period is free of charge, but our company may charge you for additional lists within the same 12-month period. Our company will notify you of the costs involved with additional requests, and you may withdraw your request before you incur any costs.
6. **Right to a Paper Copy of This Notice.** You are entitled to receive a paper copy of our notice of privacy practices. You may ask us to give you a copy of this notice at any time. To obtain a paper copy of this notice, contact our **Administrator at 609-265-0317**.
7. **Right to File a Complaint.** If you believe your privacy rights have been violated you may file a complaint with our company or with the Secretary of the Department of Health and Human Services. To file a complaint with our company, contact our **PRIVACY OFFICER AT 609-265-0317**. All complaints with our company must be submitted in writing. **You will not be penalized for filing a complaint.**
8. **Right to Provide an Authorization for Other Uses and Disclosures.** Our company will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law. Any authorization you provide to us regarding the use and disclosure of your IIHI may be revoked at any time in writing. After you revoke your authorization, we will no longer use or disclose your IIHI for the reason described in the authorization. Please note, we are required to retain records of your care.

Again, if you have a question regarding this notice or our health information privacy policies, please contact our **PRIVACY OFFICER AT 609-265-0317** for further information.